

## **SA Maritime Museum**

### **Education Program Booking Conditions**

The SA Maritime Museum consistently receives more requests than we can accommodate. We operate on a tight schedule and endeavour to provide our programs to as many students as possible. This requires careful planning and means that changes can be difficult to accommodate, particularly with short notice.

When bookings are changed by the client and the request can be accommodated by the program there will be no charge. If we cannot change the booking, the rules for cancellation will apply.

#### **Education Policy Cancellation Policy**

Cancellations received within 10 working days of an Education program will incur an administration fee of 30% of the program cost.

Cancellations received on the day of or the day prior to the presentation will incur the full cost of the visit.

Cancellations must be notified by phoning the museum on 8207 6255.

We follow the Department of Education and Child Development's policy on excursions and extreme weather.

Fees will not be charged for cancellations due to inclement weather.

If the temperature forecast on the Bureau of Meteorology website <http://www.bom.gov.au> the day prior to the visit is 37° we will make the following arrangements:

- All Port River Cruises will be cancelled
- All Lighthouse visits will be cancelled
- School groups are very welcome to visit the museum and alternative programs will be provided to replace cruises and the lighthouse visit. We are air-conditioned!



Government of South Australia  
Department for Education and  
Child Development



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